
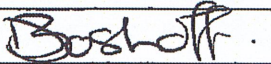


QUALITY & FOOD SAFETY POLICY			
Document no: PHT-QFSMS C5.2.1 ISO 9001:2015 Clause.5.2.1 ISO 22000:2018 Clause.5.2.1	Date: Oct 2022	Prepared by: H Boshoff	
Date approved	18/10/2022	Authorized by: D Boshoff	

PHT-SA commitment to Quality and Food Safety Policy

As Top management of PHT-SA we support the establishing, implementing, maintaining and continuously improving a quality and food safety management system and to comply with relevant standards (ISO 9001:2015 and ISO 22000:2018) legislation and guidelines. We recognise the seven principles of quality management (Customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management). PHT-SA is based at 134 Edison Crescent, Hennopspark, 0157, Centurion RSA.

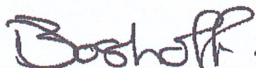
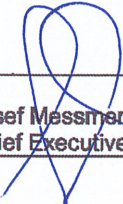
The scope of the Quality and Food Safety Management system for PHT South Africa is to consistently provide products, solutions, services, maintenance service, installation and stock holding of spare parts and fast-moving products that meet our customers in the food, beverage and related industries, demand and conforms to all hygiene and food safety regulations, standards and legal requirements. Most products are supplied directly from PHT Germany, but also from other partners and local manufactures in South Africa.

PHT-SA is a leading outfitter of food companies in the areas of personnel and food production hygiene. PHT Trading International (Pty) Ltd (PHT-SA) core business is the supplying of a range of high-quality stainless-steel hygiene and technology equipment. PHT maintains long-standing partnerships with very proficient and innovative German and European based suppliers. We focus on building long term partnerships, fostering transparent relations and efficient communication with suppliers and customers alike. For sustained success, PHT-SA also manage our relationships with relevant interested parties, such as our partners, service providers and customers. Relationship management with our partner networks is of particular importance to provides a stable flow of products and services

The primary focus of PHT-SA's Quality and Food Safety Management System is to meet customer requirements and to strive to exceed customer expectations. By understanding current and future needs of our customers and other interested parties, it contributes to the sustained success of PHT-SA. Sustained success is achieved when an organization attracts and retains the confidence of customers and other relevant interested parties. Every aspect of customer interaction provides an opportunity to create more value for the customer. With our focus on quality we promotes a culture that results in the behaviour, attitudes, activities and processes that deliver value through fulfilling the needs and expectations of customers and other relevant interested parties.

PHT-SA top management also provide leadership at all levels to establish unity of purpose and direction and create conditions in which people are engaged in achieving the organization's quality objectives. We have set quality objectives that are reviewed annually. By creating unity of purpose and direction and to engage our people, it enables us to align our strategies, policies, processes procedures and resources to achieve the set objectives.

The QFSMS consists of interrelated processes. Understanding how results are produced by this system enables us to optimize the system and its performance. By using a process approach (plan-do-check-act process) and risk-based thinking, top management achieves consistent and predictable results. Staff are trained to understand and manage the interrelated processes. This also enhanced our ability to focus effort on key processes and opportunities for improvement. Improvement is essential to maintain current levels of performance, to react to changes in internal and external conditions and to create new opportunities. Key benefits are: customer satisfaction, greater focus on root cause investigation, followed by prevention and corrective actions. It also improved our ability to anticipate and react to internal and external risks and opportunities and a drive for innovation.

Deléne Boshoff Managing Director 	 Josef Messmer Chief Executive Officer
--	---